

Dear Supplier,

As you may know, our Organization is certified under an ISO Quality System. Recently, we have adapted our Quality System to ISO 2015 normative. One of the requirements of the **ISO 9001:2015** is to communicate to our suppliers the requisites that will be applied for the control and monitoring of their services and/or products.

Our control system for our supplier's services and/or products is based on the monitoring of the **incidences** detected. Through this systematic we categorize the incidences associated to each supplier according to the impact of these incidences in the service or product supplied by **Trillo Anclas y Cadenas S.L.U** to their customers.

The control system includes some criteria for the cancellation of the approval of the supplier according to the number of incidences and their category.

Please do not hesitate to contact to us if you need more information.

Thank you for your nice cooperation and understanding.

Best Regards,,

TRILLO
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Quality Dept.